

GENERAL CONDITIONS

Domaine Chabanier, Lafage sur Sombre; Domaine Glény, Servières-le-Château; Puy Jaloux, Marcillac-la-Croisille; Villa Le Clos, Spontour, France

Reservation

Reservation within 8 weeks before start of the rental period

Down-payment

Rental-balance and liability for other payments

Security deposit

Cancellation

Limitation of guest numbers

Insurance

Arrival and departure

Key

Damage/cleaning

Linen

Electricity and water

Pets

Garbage

Environment conservation

Liability

Applicable law

Caretaker

Reservation

You can transmit your reservation by e-mail*, fax*, telephone*, or by letter*. You will receive a booking confirmation in writing upon receipt of your reservation. Please enclose the signed booking form with a cheque in Pounds sterling for the initial down payment and send it to Mrs. S. Kimman in London. Every reservation is valid even if carried out by telephone. You can only derive rights from your booking once we have received the payment due in full.

* contact numbers and addresses on reservation form.

Reservation within 8 weeks before start of the rental period

In case of reservation and booking within 8 weeks before the start of the rental period the total rental sum plus the security deposit and rental of linen and cleaning costs is immediately payable.

Down-payment

The down payment is 50% of the total rental sum and should be paid within 14 days of reservation.

Rental-balance and liability for other payments

The full rental-balance plus the security deposit and rental of linen should be in our possession within 8 weeks of the start of the rental-period. In case the lessee has not timely fulfilled his obligation to pay we shall be entitled to cancel his reservation. The lessee will remain liable for payments.

Security deposit

Experience taught us unfortunately that we should charge you a security deposit in case of non-observance of these conditions, for example and excessive number of guests or damage to the property and/or any of its contents, appliances, furniture and inventory. In case our caretaker or we will have ascertained the absence of damage we shall return you the security deposit 4 weeks after the end of the rental period. In case of damage, it will be reported within

a week of your departure.

Cancellation

In case you cancel your reservation more than 8 weeks before the start of the rental period we shall return 50% of the down payment received from you. In case you cancel within 8 weeks before the start of the rental period it will be next to impossible to re-rent the property and we reserve the right to retain the rental paid. The lessee will remain liable for payment of the reset of the rent as well. In case of cancellation we shall under all circumstances be entitled to re-rent the property.

Limitation of guest numbers

Unless the lessee has received a specific confirmation in writing from the owners or the caretaker, it shall not be allowed to lodge or otherwise accommodate a higher number of guests in the rented house or on the rented premises than indicated in our offering publication or website.

Insurance

The lessee is strongly advised to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover of his party's belongings, public liability etc. since these are not covered in the letter's insurance.

The property:

Arrival and departure

- The changeover day is Saturday. You can occupy your property from 17.00 hrs onwards. You are strongly requested not to arrive any earlier than 17:00 hrs on the premises in order to give the cleaning company sufficient time to do the job properly.
- You are obligated to deliver the property tidy and clean to our assignee or us by 10.00 a.m. at the latest, so that the cleaners can enter. Please be so kind to consult our caretaker or us in case you wish to occupy or depart at another time than stated here.

Key

- You will receive the key to the house upon arrival from the caretaker or us.

Damage/cleaning

- Upon arrival at the property you should check the inventory and ascertain the proper functioning of equipment and machinery. You can inform our caretaker or us of any missing objects, incomplete cleaning, damage or malfunctioning within 12 hour from arrival. All efforts shall be made within reason to repair problems or inconveniences.
- The lessee shall reimburse all damage to the property and/or any of its contents, appliances, furniture and inventory under deduction of the security deposit. If the value exceeds the deposit paid, the lessee will be liable for the costs of replacement.
- You should leave the property tidy and clean. The final cleaning by us - for which a separate amount has been charged in the booking invoice - does not discharge you from the obligation of leaving the house in a clean condition, including washing up, sweeping the floors, emptying the fireplace, disposing of the garbage, taking the sheets of the beds and leaving the used linen in the laundry room, switching off all appliances including refrigerator and closing the gas bottle.

Linen

- Pillows, duvets, mattress protectors and extra blankets are in the house.

- In Puy Jaloux and in Villa Le Clos there will be a set of linen ready for the number of people that reserved the house.
- In Domaine Chabanier and Domaine Gleny linen can be rented if required, but should be reserved and be paid for in advance.
- A set of sheets consist of Duvet covers, pillow cases and under sheets; a set of towels consists of Bath towels, hand towels, bathmats, tea towels and drying cloths.
- The sheets will be delivered in a basket. The beds have not been made up at check in time.
- Beach towels are not available. Kindly bring your own.

Electricity and water

- Normal consumption of electricity and water is included in the rental.

Pets

- Pets are not welcome in the 'peak season'. Please consult with us should you wish to take your dog outside the 'peak season'. Cats cannot be brought with you. Dogs should not cause any inconvenience to neighbours and other guests. Dogs are not allowed in the bedrooms.

Garbage

- Garbage should be deposited in the containers positioned along the road. Glass can be disposed of in glass containers in the village.

Environment conservation

Respect for the environment is expected at all times. It is strictly forbidden to bring any damage to the natural environment around the property. It is not allowed to cut down trees or branches. In case you need additional firewood, please ask the caretaker. Caution: you should be extremely careful when lighting fire. You may only light fire in the fireplace or the barbecue.

Liability

The lessor, his employees or the caretaker cannot be held liable under any circumstances for:

- Any direct or indirect damage of whatsoever nature to the lessee, members of his family or guests during or in connection with his vacation or stay within or outside the property.
- The malfunctioning, inconvenience caused to or suffered by the lessor because of the house and/or any of its contents, appliances furniture and inventory or accessories in or around the property. The lessor or his assignee undertake to have repairs done as soon as possible and cannot be held responsible for delays or lack of availability of spare parts or technicians, experts or workers and their equipment.
- The lessee is responsible for damage caused by himself, his family members or guests to the property and surroundings, the house and/or any of its contents, appliances, furniture and inventory.
- Under no circumstances shall the lessor's liability to the lessee exceed the amount paid to the lessor for the rental period.

Applicable law

In case the booking confirmation has been dispatched from the United Kingdom, this contract shall be governed by English law in every particular including formation and interpretation, and shall be deemed to have been made in England. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England.

Caretaker

- The caretaker, like the lessor(s), is always allowed entry to the property and the house whenever he deems convenient.
- The caretaker like the lessor(s) is entitled to cancel the rental contract with immediate effect in case the lessee does not behave like a good lessee or in the case of disturbance or disorderly conduct by the lessee or his party. In such an event the lessor or his caretaker cannot be held responsible under any circumstances for restitution of any amounts paid to him.

To print